

# Request for Proposals #14-078 Consultant Services for Active Directory Domain Implementation and Office 365 E-Mail Migration

## QUESTIONS AND ANSWERS

### Directory Services

1. Are there any other AD domains or forests that are included in this migration? Yes, there is a Police Department Domain that I believe was built by ENS around 2005 that we would like to also transition into the cityofvallejo.net domain
2. Are there any trusts between existing AD forest(s) and external AD forests? Yes
3. What applications and devices use the existing AD domain(s) for authentication and permissions? SQL Servers, File Shares, Netmotion, WIFI, CityLaw, City Attorney's Office MS Exchange, Print Server
4. What applications and devices use eDirectory for authentication and permissions? NSS Volumes, Radius Server, Groupwise, Datasync, VPN, WIFI
5. Remote access, scanners/MFPs, LDAP authentication, etc. – NO
6. If LDAP authentication is being used against eDirectory, is there any customization (mapping LDAP attributes to eDir attributes, schema extensions, etc.)? Yes, for VPN and WiFi
7. Is there an Identity Management solution in place? What systems does it connect? Does its functionality need to be replaced? Yes, AD and EDirectory, but does not need to be replaced

### Network Environment

1. Are drive mappings standardized for all users to Novell and Windows file servers? or are they assigned semi-randomly as needed? Standardized but some clean up required
2. What is expected for the "End User Training"? Outlook primarily and also other Office 365 functions/Office Suite. Also Exchange Administration.
3. Is there a desktop management solution able to update all desktops (SCCM, ZENworks, etc.), application deployment, imaging, security, inventory, etc.? We have ZENworks deployed to approximately 50% of workstations
4. Any internal firewalls that might necessitate split-brain DNS? Yes, PD to CityHall
5. Are DNS or DHCP running on NetWare or the existing AD domain (if being replaced)? DNS is AD, and DHCP is mixed but will be collapsed into AD
6. Are workstations or other devices with static DNS server addresses configured? Yes, a majority
7. Any known issues with current environment (that could impact migration, such as eDir or GroupWise database errors)? No

8. Any custom management/administration tools that will need to be reconfigured or replaced (i.e. custom iManager snap-ins for creating/modifying users)? No
9. Are there custom administration roles in existing AD or eDir that need to be duplicated in the new AD? Yes, limited administration rights for password resets only

#### Novell Servers

10. Number of Novell servers and OS/version (NetWare 6.5, SLES, OES2, etc.)? In RFP
11. Function of each of the servers (File, eDir, Groupwise (already provided), etc.)? 4 EDIR, 5 GW, 5 SLES-11 File Servers, 1 Netware File Server
12. Do they use NetStorage (web-based file access), eGuide (white pages/self-service portal), iFolder, etc.? No
13. Any clusters? No
14. Is NetStorage in use for remote file access? No

#### Exchange 2013

15. There is mention of an existing Exchange 2013 system for the attorney's office (page 10-11).
  - a. How many users are on this system? 20
  - b. Archiving solution? Retain

#### GroupWise

16. What email migration tool do you want to use, and do we need to provide it as part of the contract? Retain, or one preferred by vendor
17. Approximately how much live email data is there? Currently 1.2 Terabytes but under new retention policy only 90 days will be transferred or 1 year if in email folders
18. Are there GW archives (not Guava Retain), and are they on local workstations, servers, or both? No
19. Do we need to ingest them into the live system before migration, convert them to PSTs, etc.? No
20. Do we need to migrate Guava Retain archives to Office 365 or something else? Possibly, depending on archiving options
21. Do you have a supported version of Outlook on their workstations? Are we responsible for installing and configuring Outlook? Not on any users' workstations except for City Attorney's Office. Office 365 install should include Outlook.
22. Do you want Lync, Sharepoint or any other Office 365 features? Yes, we want the Office Suite, Outlook, Lync, and the File Sharing (similar to Dropbox). We don't use Sharepoint.
23. Do you have a Blackberry Enterprise Server? Do you need this functionality with Office 365? No
24. Will the GroupWise Mobility Server need to be replaced as part of this effort? No, we will be using Office 365 for all mobile device email and Office Suites

25. How many mobile devices? Are we responsible for configuring the mobile devices to use Office 365? 50 mobile devices
26. Do they have a support contract with Novell/NetIQ/etc. in case we need their assistance (or patches) during the migration process? Yes

**Additional Question:**

- 1.) Do you currently have a [cityovallejo.net](http://cityovallejo.net) domain? Yes
- 2.) Is there a preferred tool to connect the [cityofvallejo.net](http://cityofvallejo.net) to Office 365? No
- 3.) Are there any Groupwise client based archives you would like to migrate to Office 365? No
- 4.) Would you like to migrate the information from Retain to Office 365? Possibly. We could use Retain to migrate email, but we only need to migrate 90 days worth of email in the inbox/sent items and 1 year if it is in email folders due to the new email retention policy.
- 5.) What tools do you have for software deployment to assist with the deployment of the Outlook client? We have ZCM on approximately 50% of our computers.