



VALLEJO POLICE DEPARTMENT
Press Release
(707) 651-7147

December 31, 2009
William Powell, Support Services Manager

*****Further Reduction of Police Lobby Hours Announced*****

Effective Monday January 11, 2010, the lobby at the Police Department will be open Monday, Wednesday, and Thursday from 9:30 AM to 5:00 PM. The lobby will be closed Tuesday, Friday, federal holidays and weekends.

The police department lobby is operated by Police Clerks assigned to the Support Services Division. Also attached to Support Services are the 9-1-1 Dispatchers. One of the many duties performed by these employees is preparing exhibits for criminal trials, including retrieving audio, visual, and electronic records. This task requires specialized training and is time consuming. However, it is necessary to ensure a fair trial.

Due to budget and staff reductions, and an increase in demand for these items as a matter of routine, this obligation has become seriously delinquent. Do to there being so many of these items past due, the Superior Court has issued orders compelling the police department to produce these records.

As 9-1-1 service is of crucial importance, the few remaining dispatchers are needed to answer calls for help and are no longer available to prepare these files.

In order to comply with the orders of the court and maintain the ability to supply this vital information to the justice system, a Police Clerk has been trained and reassigned from the Records Section. This assignment has diminished the staff's ability to continue the current lobby hours of operation.

Emergency services can still be obtained by using the telephone located at the front of the Police Station.

We sincerely regret this additional reduction of service and hope to offer longer public access hours in the future.

Information can be provided to VPD at 800-488-9383 24 hours a day

The Solano Crime Stoppers™ tip line (644-STOP) is a anonymous tip line that offers cash rewards for phone tips that solve violent and/or serious crimes committed in the greater Vallejo area.